V-Team Reward Program

The VTEAM Reward Program specifically pertains to USU registered student volunteers and gives you the opportunity to gain reward points for undertaking voluntary roles within the V Team programs streams of Events Squad, Welcome Crew, MAD Team and Tutoring Troop. The reward points can then be redeemed for USU Outlet Vouchers. Eligible volunteers can also be awarded certificates/awards that formally recognise their voluntary contribution.

Volunteer points are converted to USU Outlet Vouchers. Vouchers can be used at Courtyard Restaurant and Bar, Footbridge Station, Manning Kiosk, Eat at Fisher, Carslaw Kitchen, Laneway, Snack Express, UniMart and Abercrombie Terrace.

You can collect your points through your Access Rewards membership number to be translated to vouchers in **10 point blocks**. This means you must accumulate a minimum of 10 points each time before the credit will be uploaded.

For example if you have accumulated 14 hours in one month, you will have 10 points uploaded and 4 points will rollover to the following month. You must log your hours via the VTEAM Hours Form within one week of your shift, to ensure they are counted towards your monthly total.

All students who have accumulated the minimum of 10 points will have their point totals uploaded to their Access Rewards membership number monthly. By scanning your Access Rewards membership barcode at the USU outlets listed above you will be able to use your credit on top of the Access Rewards discount.

Points are valid until the end of November and after this time, volunteer points are reset so you begin semester 1 with 0 points. Any unused points will expire on the last day of exams. You must do a minimum of 10 hours to qualify for the points program, you then start accumulating from 10 with no loss of points.

1 volunteer hour = 1 volunteer reward point
1 volunteer reward point = 1 USU Outlet Dollar

**Qualifying Events:**
Other qualifying events/opportunities may become available throughout both semesters.

- Campus Race
- Day Trips
- Welcome to Sydney Party
- Language Exchange Party
- Weekly ADG
- ISL’s Crafternoon
- ISL’s Table Tennis Competition
- International Festival
- Welcome Week
- Welcome Day
• Campus Tours
• Monthly USU Markets
• Weekly School Tutoring Program
• Health and Wellbeing Week
• Community Cup
• Glitter Gala
• Community Cup
• Glitter Gala

**Specific Reward Milestones:**
The milestones below are granted with no loss of points.

• 15 points - ‘Volunteer Program Participation Certificate’ signed by the Volunteer Programs Coordinator
• 30 points – Minimum points required for a reference from the Volunteer Programs Coordinator (must be requested)
• 40 points - V Team tote bag
• 50 points – Minimum points required to qualify for the USU’s Volunteer of the Year award. Top prize is $1000 cash and a lifetime membership to ACCESS.
• 100 points – Minimum points required to gain a signed templated reference from the USU CEO
• 100 points - 100 hours commemorative plaque